



Cleveland
Kidney
&
Hypertension
Consultants, Inc.

Delivery of Care:

The COVID Pandemic has changed the way care is provided to you and your family. Many of these changes will be permanent allowing telehealth. With this in mind, please be aware of the changes in our policies on phone calls, audio video communications and on- line chats/emails and consultations.

- Consent for these services is required and with acknowledging your participation with these types of communications you understand the risks and benefits of this type of care. You agree to provide the most accurate information available to you (or your family member) about their medical issues, health care and related issues.
- Benefits include access to care by phone, audio video and computer technology with flexibility in scheduling contact with our providers.
- Risks include security breaches that can occur with any internet- based process including unintentional exposure of my protected health information when using shared telephones, computer or other electronic devices.
- This practice does code and bill the services provided to your insurance plan based on the rules created by the AMA CPT coding board and Medicare/Medicaid. These services may be subject to co-payments, deductibles or denied as non-covered and you may be responsible for these costs.

The process this practice uses for audio video communication is ----- and our recommended phone chat app (application) is-----. Both of these methods are HIPAA compliant.

Additional considerations you need to make when using this type of technology include identifying whose technology you are using, providing the practice with your location while communicating with us and identifying who is with you during your encounter with us. Please identify the following:

I will be using my phone my computer/device or A third-party phone device belonging to

Sign: _____

Print Name: _____

Date: _____